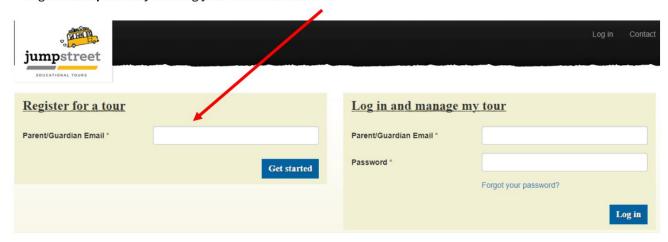


Registration process - It is important to read this document carefully until the end.

Please note that once payment is made, the deposit is non-refundable in the event of cancellation.

1. Here is our portal home page: https://portal.iumpstreet.com/log-in

Register as a parent by entering your email address here.



2. On this registration page, you will create your profile.

IMPORTANT: To continue your registration, you must at minimum accept the necessary "cookies" of the portal. In case of denial, your registration will be blocked.

- 3. Then, enter your tour code: TS5J87L
- 4. Now that you are registered on the portal, you can register your child for their school trip in four easy steps:
 - a. Enter their personal details: name, date of birth, address, emergency contact information, allergies and special needs.
 - You will need to confirm that you have read and understood our terms and conditions.
 - c. Proceed to payment and choose between two different methods:
 - Click on "pay now" and enter the credit card information manually OR
 - Click on "Autopay" which will determine your payment plan. Your next payments will be taken from your card according to the established schedule.
- 5. If you have any questions, you can contact us by email at <u>yourteam@jumpstreet.com</u>. Please allow 24-48 hours for a response if you send an email. If you call and leave a message, expect at least 72 hours for a response.

Important Notes:

- Please register and pay at the same time, otherwise your child's profile will be canceled and you will need to contact us by email.
- For any questions regarding registration and payment methods, please send us a detailed email at yourteam@jumpstreet.com.
- In the case of individual cancellation, the deposit is non-refundable.
- We recommend using a computer to register, rather that tablets and cell phones.
- Only Visa and Mastercard credit cards are accepted for payment.